

## Hardware Features

Use the bookmarks in the left-hand column to jump to the QuickHelp answers to these questions:

*What do the two icons on the front side of the camera mean?*

*Why does the LED on the front of the main unit change colors?*

*What do the five buttons on top of the main unit do?*

### What do the two icons on the front side of the camera mean?

Step 1. Look at your ntouch VP2's remote camera unit as shown below.



There are two icons printed on the front surface and two LEDs next to the icons. The LED next to the **envelope** icon will be turned on if you have new **SignMail** video messages. The LED next to the **telephone handset** icon will be turned on if the videophone has received **missed calls** (i.e., calls you did not answer).

## Why does the LED on the front of the main unit change colors?

Step 1. Look at the front-side surface of your ntouch VP2's main unit as shown below.



The **Status LED** on the right-front side of the ntouch VP2 main unit will change colors indicate the videophone's status, both during and after the booting (start-up) process.

The normal LED sequence (i.e., no problems encountered during booting) is:

Light Green—Amber—Green—Amber—Green

If the LED remains in the Amber color after the *Home* screen appears, the videophone is not connected to Sorenson's servers. Check your network connection or contact Sorenson Technical Support for assistance.

If the LED turns Red briefly during booting, the remote camera unit was not detected. If the LED turns blue briefly during booting, the HDMI-out connection to the HDTV display was not detected.

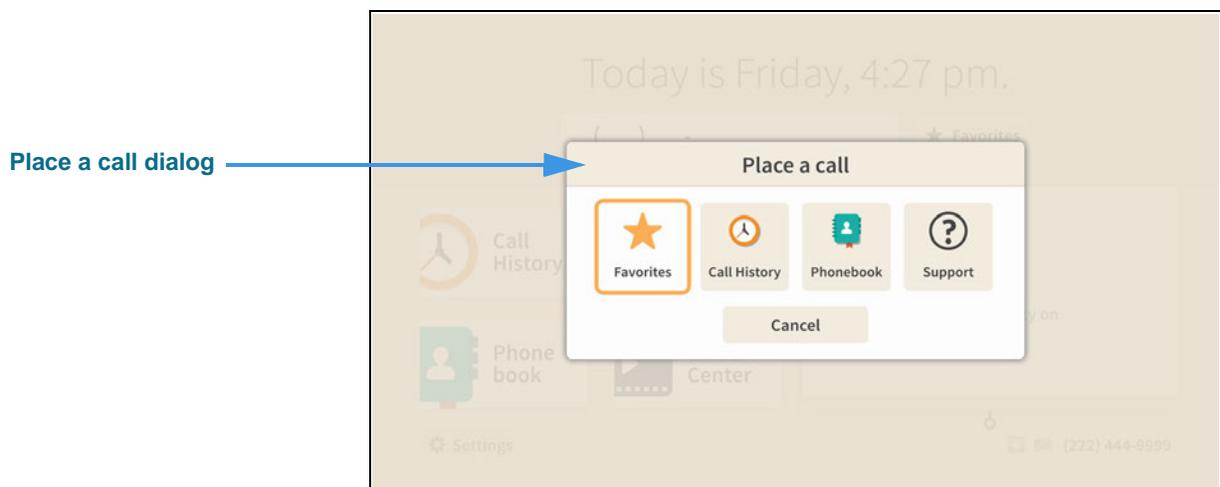
## What do the five buttons on top of the main unit do?

Step 1. Look at the top-side surface of your ntouch VP2's main unit as shown below.



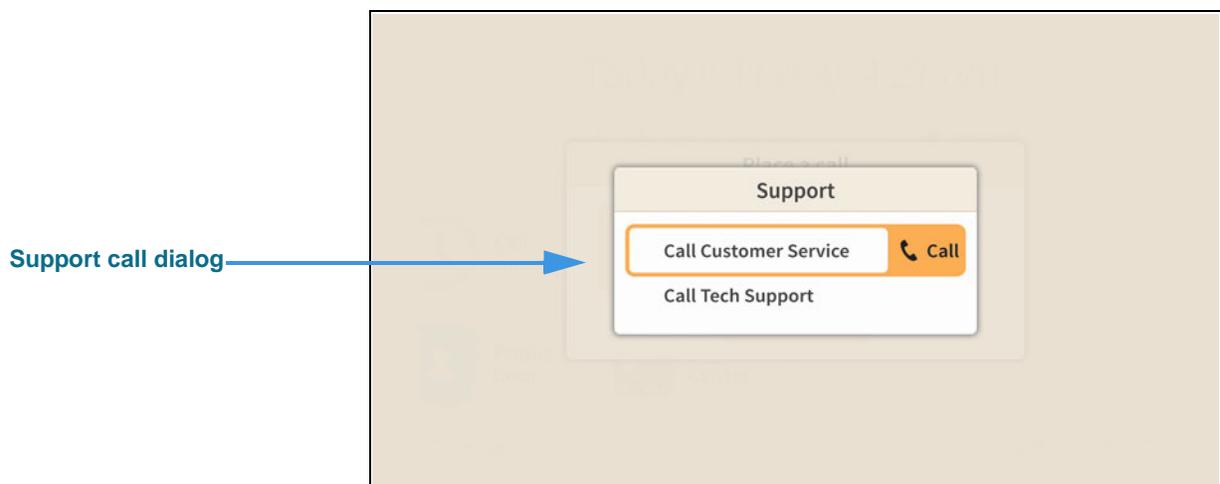
The **Handset** and four **Arrow** buttons on the top side of the ntouch VP2 main unit can be used to place a call without using the remote control.

Step 2. To place a call, press the **Handset** button to open the screen shown below.



The *Place a call* dialog gives you the choice to place a call from your **Favorites** list, **Call History** list, the Phonebook's **Contacts** list, or to directly call Sorenson **Support**.

Step 3. If you select the **Support** button, you will open the screen shown below.



You now have the choice to directly call Sorenson's **Customer Service** or **Technical Support** departments.